

Mountain Mediation Services



Our Mission:

To promote resolution of conflicts in the seven western counties of North Carolina by educating the community in conflict resolution skills and mediating family, neighborhood, business, and community conflicts as an alternative to court.



Programs & Services

Training and Facilitation:

- Youth trainings in bullying prevention, conflict resolution skills, and peer mediation
- Workplace facilitations for improved communication and productive group decision making
- Community Mediation Training for Volunteers & Community Members

Conflict Resolution:

- Mediation for District Court, community and business disputes
- Family Mediation (Divorce, Separation, Custody)
- Medicaid appeals mediation
- Truancy mediation in schools
- Restorative Justice services for at-risk youth

Cost of Services:

Haywood Program:

Income:

Expense:

**Haywood School
Trainings**

\$12,500

\$14,767

**Court, Community &
Family Mediation**

**(Haywood only)
\$9,400**

**(Haywood only)
\$29,622**

**Medicaid Appeals
Mediation**

\$17,798

\$16,911

**Restorative Justice
for At Risk Youth**

\$21,659

\$21,659

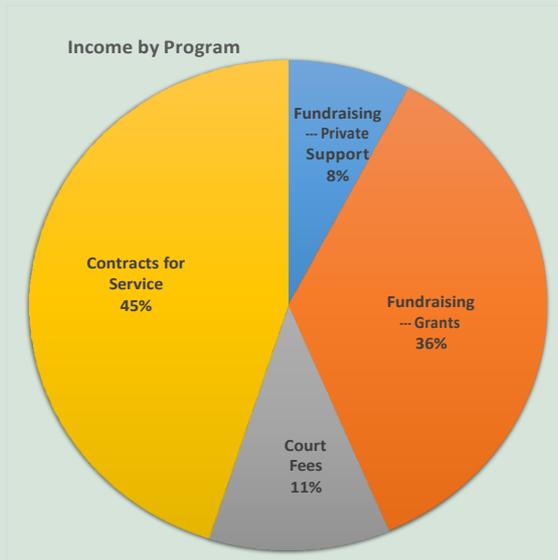
Overview of Haywood County Services:

- **District Court and Community Mediation for disputes between neighbors, family members, businesses**
- **Family Mediation for Divorce, Separation, Custody**
- **Restorative Justice Services for Youth (New in 2015)**
- **Bullying Prevention and Conflict Resolution Trainings for 960 Haywood Youth each fall and spring**
- **Medicaid Appeals Mediation**
- **Facilitation for group decision making or conflict resolution**

Haywood Mediation Results:

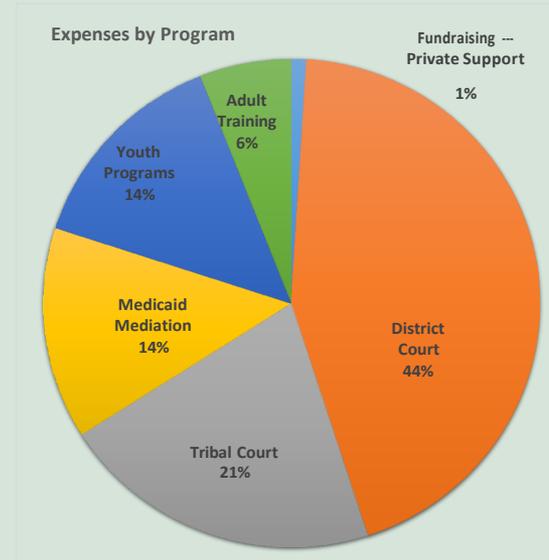
- **76% of all Mediations referred by the 30th Judicial District come from Haywood County Court**
- **District Court Mediations have increased 183% over the past 3 years.**
- **Court fees in Haywood County brought in \$9,400 in Revenue in 2014. Fees covers approximately 1/3rd of Haywood program expenses (\$29,622).**
- **75% of Mediations are resolved**
- **100% of Medicaid Appeals Mediations take place in the Waynesville Office and Haywood residents account for 33% of those served.**

2014 Revenue & Expense by Program



MMS INCOME:

Fundraising, Private:	\$8,273
Fundraising, Grants:	\$38,858
Court Fees:	\$12,207
Contracts for Service:	\$48,620



EXPENSE BY PROGRAM:

Fundraising, Private:	\$700
District Court:	\$43,280
Tribal Court:	\$26,988
Medicaid Mediation:	\$16,911
Youth Programs:	\$17,221
Adult Training:	\$9,113